



# A Multi-instance Learning Approach to Civil Unrest Event Detection using Twitter

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CASE @ RANLP 2023

**Citizens** use public demonstrations, protests, and riots, to **express dissatisfaction** over the current political or social state in their country. Since these causes emerge from the public, **studying them requires data on public attitudes, perceptions, and actions** around previous movements.



# Why study civil unrest using Twitter?

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#### Large-scale

Millions of users tweet from all over the world every second



#### "From the people"

Unlike news articles, tweets are typically from individuals and express their personal beliefs and opinions



#### Influential in past events

Prior work has shown that citizens used social media in large events such as the Arab Spring and London Riots



# Twitter is noisy

Even during a large-scale protest or riot, there are can be irrelevant tweets and conversations that occur



Season of giving in Addis Ababa today! Walk through the busy Meskel Square and check out the photo display

12:00 PM · Jun 1, 2021

 $\overline{\mathbf{v}}$ 

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 $\heartsuit$ 



⚠





Any statement that says claims **#AddisAbaba** belongs to Oromo is wrong. **#Addis** belongs to all Ethiopians, not just one group. **#Ethiopia** 

12:00 PM · Sep 17, 2018



- Prior work requires a two-step process: filtration *then* prediction
- Can we avoid the filtration step with a more holistic approach?

# Solution: a multi-instance approach (MIL)

- MIL is a form of weakly supervised learning
- Training instances are grouped in bags
- A label is provided at the bag-level
- The depicted approach is the standard assumption





### **Collective assumption is better for noisy Twitter**

#### **Standard Assumption**

- Instances are independent
- All negative bags contain only negative instances
- Positive bags contain at least one positive instance

#### **Collective Assumption**

- More than one instance is needed to identify a positive bag
- Negative bags can contain positive and negative instances
- Positive bags are identified by the distribution or **aggregation** of their instances



# **Research Questions**

#### **Problem:**

Given tweets from a country on a specific day, can we detect that a civil unrest event occurred?

- 1. Does an MIL approach outperform a standard machine learning approach?
- 2. Can we incorporate instance-level knowledge for a better model?
- 3. How well does the model perform across different countries?
- 4. Are the most important instances for prediction useful for downstream tasks?



# **Research Questions**

#### **Problem:**

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# **MIL Approach**





### Dataset: Global Civil Unrest on Twitter (G-CUT)<sup>1</sup>



- 200M English tweets from 2014-2019 from Twitter streaming API
- 42 countries in Africa, the Middle East, and Southeast Asia
- Tweets are identified by their country of origin (geotagged) and the date they were created
- Ground-truth labels are from the Armed Conflict Location & Event Data Project (ACLED, "Riots and Protests" label)<sup>2</sup>
- An instance is a single tweet and a bag is a collection of tweets from the same country on a specific day ("country-day")
  - 1. Study of manifestation of civil unrest on Twitter. (Chinta et al., W-NUT 2021)
  - 2. Introducing ACLED: An Armed Conflict Location and Event Dataset: Special Data Feature. (Raleigh et al., Journal of Peace Research. 2010)

### **Instance Model: Predict tweet-level scores**

Instance Model Score each instance within a bag			
Zambia 04/01/2014	Scores		
C insta	0.9		
In the national community condemns International community community community condemns International community			
South Africa 02/19/2017	Scores 0.6		
The sad thing about today. The idiot politicians who are preaching account emancipation are millionaires	0.4 		

- Represent a single instance (tweet) and predict a score for the tweet
- Scores are then fed into the bag model
- Fine-tune BERTweet<sup>1</sup> on Civil Unrest on Twitter (CUT) dataset<sup>2</sup>
- CUT is a manually annotated dataset of tweets for whether a tweet discusses civil unrest

- 1. BERTweet: A pre-trained language model for English Tweets (Nguyen et al., EMNLP 2020)
- 2. Civil Unrest on Twitter (CUT): A Dataset of Tweets to Support Research on Civil Unrest. (Sech et al., W-NUT 2020)



### **Bag Model: Average key instance scores**



Zambia 04/01/2014

South Africa 02/19/2017

0.5

- The instance scores are provided to the bag model to calculate the final prediction for the bag
- Bag prediction is the average of the highest-scoring instances
- The top instances are referred to as key instances because they can be used to **explain the model's** prediction<sup>1</sup>
- Number of key instances is determined by hyperparameter • **n** to determined the ratio of instances that can be considered

A Multiple Instance Learning Framework for Identifying Key Sentences and Detecting 1. Events. (Wang et al., CIKM 2016)



# **MIL Training**

- Maximum of 100 instances per bag
- Trained for 50 epochs with batch size of 20, AdamW optimizer, and 1e-5 learning rate
- The best key instance ratio (η) was found to be 0.4



# **Standard ML comparisons**



#### **Country-random**

Same as Random but positive rate is based on the positive rate of each country. From Chinta et al. 2021.



#### **AVG-Bag**

Represent each country-day as the average instance embedding from the instance model Features used with a random forest classifier.



#### AVG-Bag (BERTweet)

Same as AVG-Bag but represented tweets with BERTweet instead of CUT-finetuned instance model



#### Ngram

Unigram counts as features with a random forest classifier. From Chinta et al. 2021.



#### Random

Predict positive class based on positive rate from train set. From Chinta et al. 2021.



# Experiment

- All models are trained and tested on the G-CUT dataset
- Evaluated with (weighted) F1, precision, and recall
- A prediction is correct if the model predicts a civil unrest event occurred on a country-day (i.e., bag) that matches the ACLED ground truth



# MIL model outperforms standard ML approaches

Model	F1	Precision	Recall
MIL (η=0.4)	0.73	0.73	0.74
AVG-Bag	0.48	0.33	0.88
AVG-Bag BERTweet	0.38	0.58	0.29
Ngram	0.48	0.64	0.38
Random	0.31	0.33	0.28
Country-random	0.50	0.54	0.46

- MIL approach outperformed other aggregation models and baselines
- Country-Random model proved to be a strong baseline
- AVG-Bag BERTweet performed worse than the AVG-Bag model, indicating importance of civil unrest pretraining from instance model



# Model performance differs by country

- 50% of countries have an F1 score below the aggregated score
- Clear gap in performance between countries with the highest (Pakistan, 1.0 F1) and lowest (Morocco, 0.28 F1) scores
- Partly explained by country positive rate and presence in train set



Per-country F1 results of top MIL model on the test set



### **Downstream tasks with key instances**

- Example key instances identified by MIL compared to the ACLED event description
- Key instances can be used for summarization, event extraction, etc. Left for future work.

Event description: On 5-6 Sept, in Fort (Colombo, Colombo), thousands gathered at Lake House
roundabout in a JO-organized protest demanding the government to step down. Protesters marched
from different locations in Colombo city - including Galleface and Kurunduwatta - to Colombo Fort to
join a JO-organized protest. Despite peaceful protest, 1 protester died due to cardiac arrest and several
hospitalized due to food poisoning, minor injuries, and excessive drinking.

Model	Bag Score	Tweet Score	Tweet
		0.99	@realDonaldTrump What about Saudi attacks ?
MIL ( $\eta = 0.4$ )	0.53	0.99	The Joint Opposition (JO) is planning to carry out a huge mass protest called "Jana- balaya Kolabata" against the Government targeting Colombo on the 5th September 2018 from 1400 Hrs.
		0.98	Over 5,000 policemen from various units armed with all riot controlling mechanisms will remain standby to face the





- Evaluated a multi-instance learning (MIL) approach to civil unrest detection on Twitter and compared to other standard machine learning (ML) methods
- MIL formulation worked well, achieving an F1 score of 0.73 on detecting an event occurred in a country on a specific day (as identified by ACLED/G-CUT)
- There is room for model improvement and key instance analysis in downstream tasks



# Thank you for your time



https://www.cs.jhu.edu/~aadelucia /assets/research/mil\_twitter\_case20 23.pdf



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- 1. Abhinav Chinta, et al. 2021. Study of manifestation of civil unrest on Twitter. In Proceedings of the Seventh Workshop on Noisy User-generated Text (W-NUT 2021), pages 396–409, Online. Association for Computational Linguistics.
- 2. Clionadh Raleigh, et al. 2010. Introducing ACLED: An Armed Conflict Location and Event Dataset: Special Data Feature. Journal of Peace search. Publisher: SAGE Publications. Sage UK: London, England

# **Full loss objective**

$$\begin{split} L(x,y;\theta) = & -\frac{1}{|X|} \sum_{x_i \in X} y_i \log(p(y_i)) + (1-y_i) \log(1-p(y_i)) \\ & \underbrace{\sum_{\substack{\text{bag-level loss (BCE)}\\ -\beta \frac{1}{|X|} \sum_{x_i \in X} \frac{1}{|x_i|} \sum_{x_i^j \in x_i} y_i^j \log(p(y_i^j)) + (1-y_i^j) \log(1-p(y_i^j))}_{\text{instance-level loss (BCE)}} \end{split}$$

Adapted from Wei Wang, et al. 2016. A Multiple Instance Learning Framework for Identifying Key Sentences and Detecting Events. In Proceedings of the 25th ACM International on Conference on Information and Knowledge Management, CIKM '16, pages 509–518, Indianapolis, Indiana, USA. Association for Computing Machinery.



η	F1	MIL Precision	Recall
0.0	0.71	0.73	0.74
0.1	0.73	0.73	0.74
0.2	0.73	0.73	0.74
0.3	0.72	0.74	0.74
0.4	0.73	0.73	0.74
0.5	0.73	0.73	0.74
0.6	0.72	0.73	0.74
0.7	0.72	0.74	0.74
0.8	0.72	0.73	0.74
0.9	0.72	0.73	0.74
1.0	0.72	0.72	0.73

# Number of key instances does not have an effect on MIL performance

- Key instance ratio (η) had little impact on results which might be due to the high variance in the number of tweets per bag
- η=0.4 had the highest performance (MIL (best))
- η>0 outperformed MIL-max (η=0) indicating an advantage in basing predictions on more than a single tweet



# **Bag information is needed alongside instances for accurate bag prediction**

- Evaluate simply averaging the top η key instances without training embeddings for bag prediction
- Lack of training with bag labels leads to a performance worse than all other models
- MIL-I (max, η=0) results are skewed by high recall, thus overpredicting positive bags

$\eta$			
	F1	Precision	Recall
0.0	0.52	0.37	0.9
0.1	0.34	0.43	0.29
0.2	0.17	0.55	0.1
0.3	0.042	0.44	0.022
0.4	0.0073	0.29	0.0037
0.5	0.0024	0.27	0.0012
0.6	0.0016	0.32	0.00078
0.7	0.00089	0.36	0.00045
0.8	0.0	0.0	0.0
0.9	0.0	0.0	0.0
1.0	0.0	0.0	0.0



### **Incorporating instance supervision hurts model performance**

- Instance loss β is more impactful on the model than the number of key instances (η)
- As β increases, performance decreases, confirming the conflict of optimizing for both instance and bag-level classification
- No model with β>0 performs as well as MIL (best)
- MIL-BI model (β=0.25) achieves an F1 of 0.72 on the test set

eta	<b>F</b> 1	Precision	Recall
0.0	0.73	0.73	0.74
0.25	0.72	0.74	0.74
0.5	0.71	0.73	0.74
0.75	0.70	0.73	0.73
1.0	0.67	0.73	0.72

Results on test set with  $\eta{=}0.4.~\beta{=}0.0$  is equivalent to MIL best



# Number of instances per bag

- Decided on minimum 10 instances and dropped bottom 10% of bags
- Retained 78,192 samples (91% of the original dataset) from all 42 countries





# Number of instances per bag

- Bags contain less than the expected number of key instances
- Expected = η \* tweets in a bag





# Model performance differs by country

- Highest performing country (PAK) is highly prevalent and has high positive rate
- Countries with either very high or very low levels of civil unrest in the train set generally perform better than those in the middle (40-60% positive events)
- Morocco (MAR) is an outlier





### **Positive tweets in negative bags**







# **Key instance score distribution**

- Distribution of instance scores grouped by country across days with (orange) and without an event (blue)
- Majority of tweets are not unrest-related (score<0.5)</li>
- Little visible difference in civil-unrest related tweets on days with and without events.
- Noise is a strong indication of why civil unrest prediction on the country-day level is difficult



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