Intelligent Agents

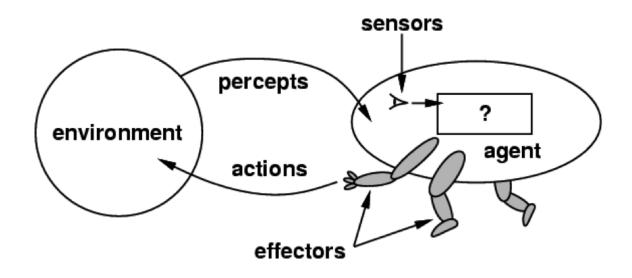
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Agents and Environments





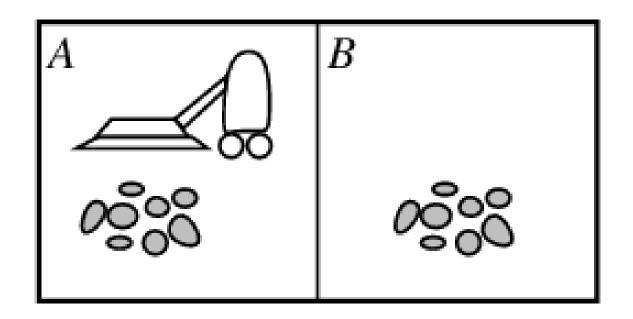
- Agents include humans, robots, softbots, thermostats, etc.
- The agent function maps from percept histories to actions:

$$f: \mathcal{P}^* \to \mathcal{A}$$

ullet The agent program runs on the physical architecture to produce f

Vacuum Cleaner World





 \bullet Percepts: location and contents, e.g., [A, Dirty]

• Actions: Left, Right, Suck, NoOp

Vacuum Cleaner Agent



Table

| Percept sequence | Action |
|--------------------------|--------|
| $\overline{[A,Clean]}$ | Right |
| [A, Dirty] | Suck |
| [B, Clean] | Left |
| [B, Dirty] | Suck |
| [A, Clean], $[A, Clean]$ | Right |
| [A,Clean], $[A,Dirty]$ | Suck |
| : | • |
| • | |

Function

Input: location, status

Output: action

1: **if** status = Dirty **then**

2: return Suck

3: end if

4: **if** location = A **then**

5: return Right

6: end if

7: **if** location = B **then**

8: return Left

9: end if

- What is the right function?
- Can it be implemented in a small agent program?

Rationality



- Fixed performance measure evaluates the environment sequence
 - one point per square cleaned up in time T?
 - one point per clean square per time step, minus one per move?
 - penalize for > k dirty squares?
- A rational agent chooses whichever action maximizes the expected value of the performance measure given the percept sequence to date
- Rational \neq omniscient
 - → percepts may not supply all relevant information
- Rational ≠ clairvoyant
 - \rightarrow action outcomes may not be as expected
- Hence, rational \neq successful
- Rational \implies exploration, learning, autonomy



intelligent agent

Intelligent Agent



• Definition:

An intelligent agent perceives its environment via sensors and acts rationally upon that environment with its effectors.

- A discrete agent receives percepts one at a time, and maps this percept sequence to a sequence of discrete actions.
- Properties
 - autonomous
 - reactive to the environment
 - pro-active (goal-directed)
 - interacts with other agents via the environment

Sensors/Percepts and Effectors/Actions



- For example: humans
 - **Sensors:** Eyes (vision), ears (hearing), skin (touch), tongue (gustation), nose (olfaction), neuromuscular system (proprioception)
 - Percepts:
 - * At the lowest level: electrical signals from these sensors
 - * After preprocessing: objects in the visual field (location, textures, colors, ...), auditory streams (pitch, loudness, direction), ...
 - **Effectors:** limbs, digits, eyes, tongue, ...
 - **Actions:** lift a finger, turn left, walk, run, carry an object, ...
- Percepts and actions need to be carefully defined, possibly at different levels of abstraction

Example: Automated Taxi Driving System



- Percepts: Video, sonar, speedometer, odometer, engine sensors, keyboard input, microphone, GPS, ...
- Actions: Steer, accelerate, brake, horn, speak/display, ...
- Goals: Maintain safety, reach destination, maximize profits (fuel, tire wear), obey laws, provide passenger comfort, ...
- Environment: U.S. urban streets, freeways, traffic, pedestrians, weather, customers, ...

• Different aspects of driving may require different types of agent programs

Rationality



- An ideal rational agent should, for each possible percept sequence, do whatever actions will maximize its expected performance measure based on
 - percept sequence
 - built-in and acquired knowledge
- Rationality includes information gathering, not "rational ignorance" (If you don't know something, find out!)
- Need a performance measure to say how well a task has been achieved
- Types of performance measures
 - false alarm (false positive) rate
 - false dismissal (false negative) rate
 - speed
 - resources required
 - effect on environment
 - etc.

Autonomy



- A system is autonomous to the extent that its own behavior is determined by its own experience
- Therefore, a system is not autonomous if it is guided by its designer according to a priori decisions
- To survive, agents must have
 - enough built-in knowledge to survive
 - ability to learn



agent types

Agent Types



- Table-driven agents use a percept sequence/action table in memory to find the next action. They are implemented by a (large) lookup table.
- Simple reflex agents are based on condition-action rules, implemented with an appropriate production system. They are stateless devices which do not have memory of past world states.
- Agents with memory have internal state, which is used to keep track of past states of the world.
- Agents with goals
 are agents that, in addition to state information, have goal information that
 describes desirable situations. Agents of this kind take future events into
 consideration.
- Utility-based agents base their decisions on classic axiomatic utility theory in order to act rationally.

Table-Driven Agents



• Table lookup of percept-action pairs mapping from every possible perceived state to the optimal action for that state

Problems

- too big to generate and to store (Chess has about 10^{120} states, for example)
- no knowledge of non-perceptual parts of the current state
- not adaptive to changes in the environment; requires entire table to be updated if changes occur
- looping: can't make actions conditional on previous actions/states

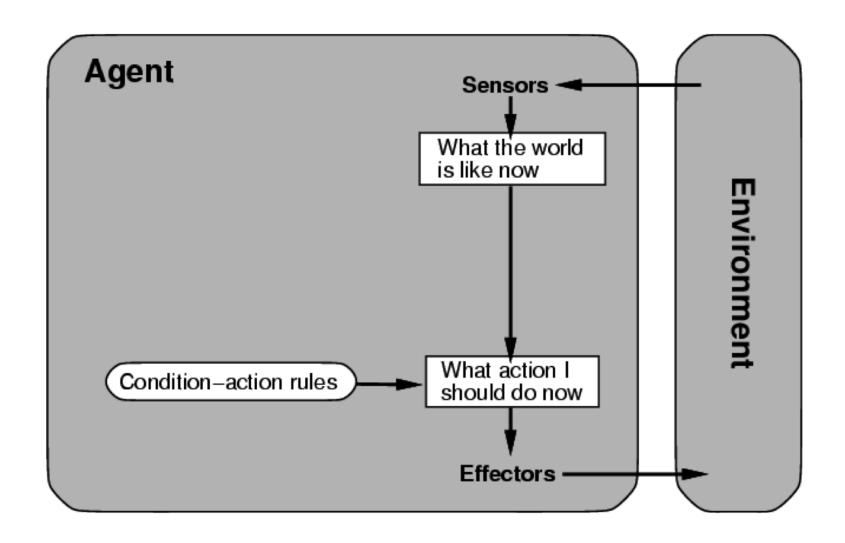
Simple Reflex Agents



- **Rule-based reasoning** to map from percepts to optimal action; each rule handles a collection of perceived states
- Problems
 - still usually too big to generate and to store
 - still no knowledge of non-perceptual parts of state
 - still not adaptive to changes in the environment;
 requires collection of rules to be updated if changes occur
 - still can't make actions conditional on previous state

Architecture of Table-Driven/Reflex Agent 15





Agents with Memory



- Encode "internal state" of world to remember past contained in earlier percepts
- Needed because sensors do not usually give the entire state of the world at each input, so perception of the environment is captured over time.
- "State" is used to encode different "world states" that generate the same immediate percept
- Requires ability to represent change in the world; one possibility is to represent just the latest state, but then can't reason about hypothetical courses of action
- Example: Rodney Brooks's Subsumption Architecture

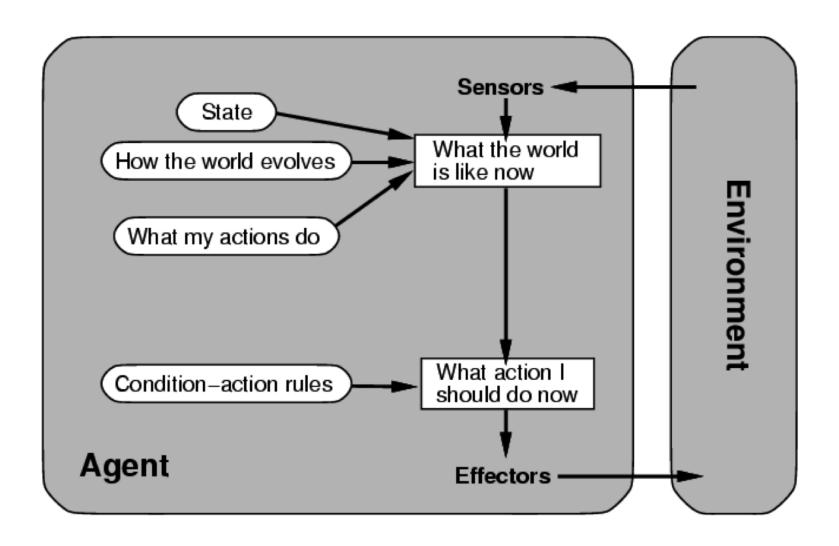
Brooks' Subsumption Architecture



- Main idea: build complex, intelligent robots by decomposing behaviors into a hierarchy of skills, each completely defining a complete percept-action cycle for one very specific task.
- Examples: avoiding contact, wandering, exploring, recognizing doorways, etc.
- Each behavior is modeled by a finite-state machine with a few states (though each state may correspond to a complex function or module).
- Behaviors are loosely coupled, asynchronous interactions.

Architecture of Agent with Memory





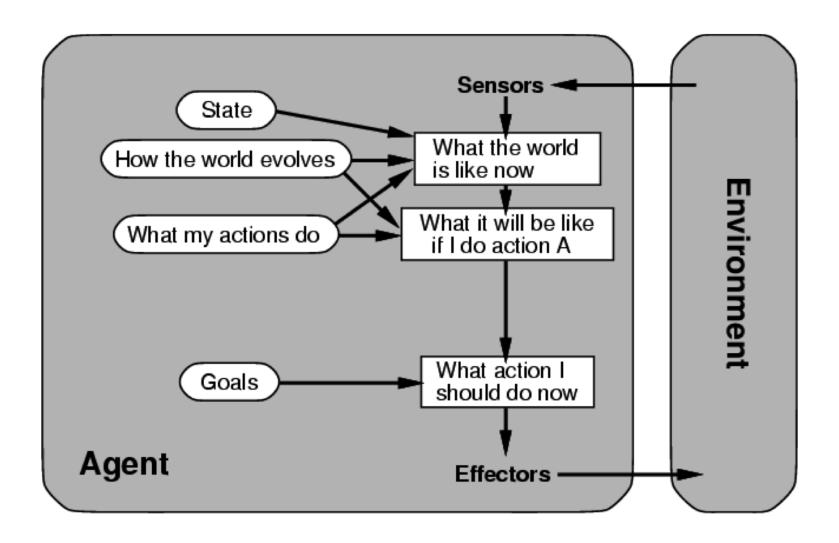
Goal-Based Agent



- Choose actions so as to achieve a (given or computed) goal.
- A goal is a description of a desirable situation.
- Keeping track of the current state is often not enough: need to add goals to decide which situations are good
- Deliberative instead of reactive.
- May have to consider long sequences of possible actions before deciding if goal is achieved (involves consideration of the future, "what will happen if I do...?")

Architecture of Goal-Based Agent





Utility-Based Agent



- When there are multiple possible alternatives, how to decide which one is best?
- A goal specifies a crude distinction between a happy and unhappy state, but often need a more general performance measure that describes "degree of happiness."
- Utility function

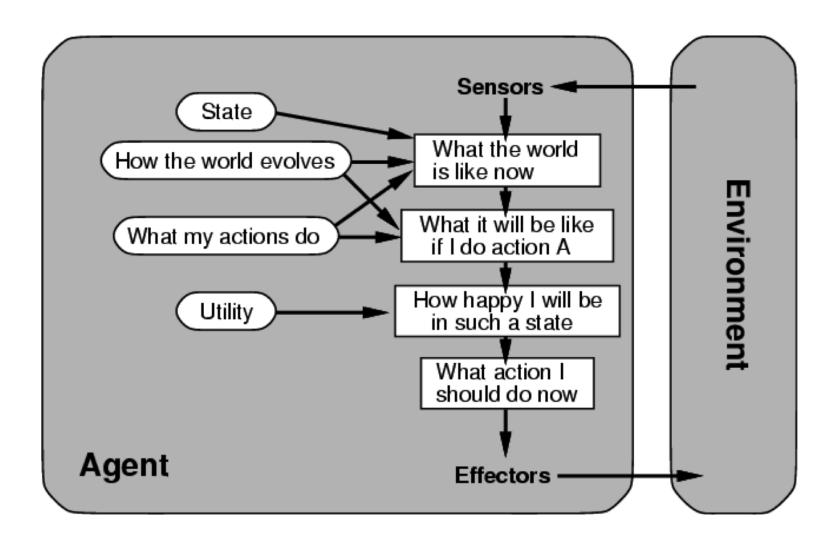
U: State \rightarrow Reals

indicating a measure of success or happiness when at a given state.

• Allows decisions comparing choice between conflicting goals, and choice between likelihood of success and importance of goal (if achievement is uncertain).

Architecture of Utility-Based Agent







environment



- Accessible/Inaccessible.
 - if an agent's sensors give it access to the complete state of the environment needed to choose an action, the environment is accessible.
 - such environments are convenient, since the agent is freed from the task of keeping track of the changes in the environment.
- Deterministic/Nondeterministic
 - an environment is deterministic if the next state of the environment is completely determined by the current state of the environment and the action of the agent.
 - in an accessible and deterministic environment, the agent need not deal with uncertainty.
- Episodic/Nonepisodic
 - an episodic environment means that subsequent episodes do not depend on what actions occurred in previous episodes.
 - such environments do not require the agent to plan ahead.



- Static/Dynamic
 - a static environment does not change while the agent is thinking.
 - the passage of time as an agent deliberates is irrelevant.
 - the agent doesn't need to observe the world during deliberation.
- Discrete/Continuous
 - if the number of distinct percepts and actions is limited, the environment is discrete, otherwise it is continuous.
- With/Without intelligent adversaries
 - if the environment contains intelligent, adversarial agents, the agent needs to be concerned about strategic, game-theoretic aspects of the environment
 - most engineering environments don't have rational adversaries, whereas most social and economic systems get their complexity from the interactions of (more or less) rational agents.

| | Accessible | Deterministic | Episodic | Static | Discrete |
|-------------------|------------|---------------|----------|--------|----------|
| Solitaire | | | | | |
| Backgammon | | | | | |
| Taxi driving | | | | | |
| Internet shopping | | | | | |
| Medical diagnosis | | | | | |

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[⇒] lots of real-world domains fall into the hardest case



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[⇒] lots of real-world domains fall into the hardest case



summary

Summary



- An **agent** perceives and acts in an environment, has an architecture, and is implemented by an agent program.
- An **ideal agent** always chooses the action which maximizes its expected performance, given its percept sequence so far.
- An **autonomous agent** uses its own experience rather than built-in knowledge of the environment by the designer.
- An **agent program** maps from percept to action and updates its internal state.
 - reflex agent responds immediately to percepts.
 - goal-based agent acts in order to achieve their goal(s).
 - utility-based agent maximizes their own utility function.
- Representing knowledge is important for successful agent design.
- Most challenging environments are inaccessible, nondeterministic, nonepisodic, dynamic, and continuous, and contain intelligent adversaries.